



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Tominari NOMURA, et al.

Appln. No.: 09/981,898

Confirmation No.: 7310

Filed: November 19, 2001

Docket No: Q66830

Group Art Unit: 2643

Examiner: Not assigned

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Technology Center 2600

For: CONCENTRATED MAINTENANCE MANAGEMENT METHOD AND CONCENTRATED
MAINTENANCE MANAGEMENT SYSTEM FOR
PORTABLE TELEPHONE SYSTEM UTILIZING THE INTERNET

INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. §§ 1.97 and 1.98

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with the duty of disclosure under 37 C.F.R. § 1.56, Applicant hereby notifies the U.S. Patent and Trademark Office of the documents which are listed on the attached PTO/SB/08 A & B (modified) form and listed herein and which the Examiner may deem material to patentability of the claims of the above-identified application.

1. NTT Customer Systems Department, "Custom, Targeting Improved Service and Increased Operational Efficiency," Business Communications, Japan, Business Communications Company, LTD., October 1, 1995, Vol. 32 No. 10, pages 37-54.
2. Takuya Yamahira, Yoshiaki Ozawa, Kazuyuki Kawashima, Fumio Sakata, "Network Failure Analysis Expert System EXNETS," NEC Technical Reports, Japan, NEC Cultural Center, LTD., May 15, 1992, Vol. 45, No.4, pages 49-55.
3. Japanese Unexamined Patent Application Publication No. H07-28781, published January 31, 1995.

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4. Japanese Unexamined Patent Application Publication No. H10-124477, published May 15, 1998.
 5. Japanese Unexamined Patent Application Publication No. H07-93046, published April 7, 1995.
 6. Yasuo Takahashi, Keisuke Hara, "Towards an After Service Support System in Order to Improve Customer Satisfaction," Data Processing, Japan, Data Processing Institute, LTD., May 15, 1998, Vol. 39, No. 5, pages 472-475.
 7. Shoji Kogawara, Seiji Matsuo, Nobuyuki Moribe, Toshinori Uji, Mari Sato, "Structuring a Field Data Feedback System to a Design Department," Institute of Electronic, Information and Communications Engineers Technology Research Reports, Japan, Institute of Electronic Information and Communications Engineers, LTD., September 26, 1997, Vol. 97, No. 280, pages 31-36.
 8. Hidekazu Ueda, "Equipment Maintenance Control System Using a Workstation," Keiso, Japan, Industrial Engineer, April 1, 1994, Vol. 37, No. 4, pages 56-60.
 9. Itsuro Aoki and Katsushige Onodera, "Preventative Maintenance Engineering System for a Thermal Power Station," Hitachi Review, Japan, Hitachi Review Company, December 1, 1993, Vol. 75, No. 12, pages 9-12.
 10. Tetsuji Oishi, Constructing a Sales/Service Information Network and a Data Warehouse in Home Electronics," Institute of Electrical Engineers Research Association Materials (Industrial Systems Information Research Committee), Japan Institute of Electrical Engineers, LTD., January 30, 1998, Vol. 98-10/22, pages 53-58.
- One copy of each of the listed documents is submitted herewith.

INFORMATION DISCLOSURE STATEMENT
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The present Information Disclosure Statement is being filed: (1) No later than three months from the application's filing date; (2) Before the mailing date of the first Office Action on the merits (whichever is later); or (3) Before the mailing date of the first Office Action after filing a request for continued examination (RCE) under § 1.114, and therefore, no Statement under 37 C.F.R. § 1.97(e) or fee under 37 C.F.R. § 1.17(p) is required.

In compliance with the concise explanation requirement under 37 C.F.R. § 1.98(a)(3) for foreign language documents, Applicant encloses herewith a copy of a corresponding Japanese Office Action dated May 11, 2004 and an English translation of the pertinent portions thereof which cites such documents and indicates the degree of relevance found by the foreign patent office.

The submission of the listed documents is not intended as an admission that any such document constitutes prior art against the claims of the present application. Applicant does not waive any right to take any action that would be appropriate to antedate or otherwise remove any listed document as a competent reference against the claims of the present application.

The USPTO is directed and authorized to charge all required fees, except for the Issue Fee and the Publication Fee, to Deposit Account No. 19-4880. Please also credit any overpayments to said Deposit Account. A duplicate copy of this paper is attached.

SUGHRUE MION, PLLC
Telephone: (202) 293-7060
Facsimile: (202) 293-7860


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Date: July 12, 2004

Respectfully submitted,


Howard L. Bernstein
Registration No. 25,665

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Confirmation Number	7310
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First Named Inventor	Tominari NOMURA
Art Unit	2643
Examiner Name	Not assigned
Attorney Docket Number	Q66830

[illegible]

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city, and/or country where published.	Translation ⁶
		NTT Customer Systems Department, "Custom, Targeting Improved Service and Increased Operational Efficiency," Business Communications, Japan, Business Communications Company, LTD., October 1, 1995, Vol. 32 No. 10, pages 37-54.	No
		Takuya Yamahira, Yoshiaki Ozawa, Kazuyuki Kawashima, Fumio Sakata, "Network Failure Analysis Expert System EXNETS," NEC Technical Reports, Japan, NEC Cultural Center, LTD., May 15, 1992, Vol. 45, No.4, pages 49-55.	No
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Date Considered

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¹ Applicant's unique citation designation number (optional). ² See Kind Codes of USPTO Patent Documents at www.uspto.gov, MPEP 901.04 or in the comment box of this document. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to indicate here if English language Translation is attached.